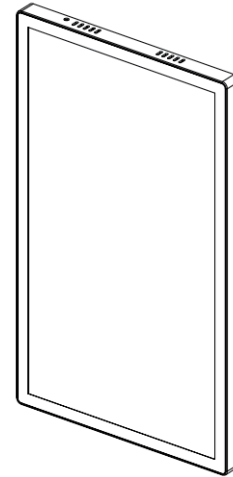


Flush-mounted Digital Signage User Manual



Important information and safety cautions

Placement Restrictions	⦿ Do not place the device on unstable or slanted surfaces ⦿ Keep away from heat sources (e.g., radiators, heaters). ⦿ Avoid locations with strong electromagnetic radiation. ⦿ Do not expose to dampness or liquid splashes. ⦿ Never insert foreign objects into device openings. ⦿ Do not place heavy items on the device.
Power Supply Precautions	⦿ Disconnect from mains power during thunderstorms or lightning conditions. ⦿ Unplug the power cord when the device will not be used for extended periods.
Touchscreen Protection	⦿ Avoid writing on the screen with hard or sharp objects ⦿ Do not display static high-brightness images for extended periods
Ventilation Requirements	Install the device in a well-ventilated area to ensure proper heat dissipation. Maintain minimum clearance distances: ⦿ 10 cm at left/right/rear sides ⦿ 20 cm above the top surface
Temperature Requirements	⦿ Do not place the device near radiators, heaters, or other heat sources. ⦿ When moving the device from a low-temperature to high - temperature environment: Allow it to acclimatize for 2+hours before powering on to dissipate internal condensation. ⦿ Operating temperature range: 0°C to 40°C (32°F to 104°F)
Humidity Control	⦿ Do not expose the device to rain, dampness, or wet environments. Maintain a dry and ventilated indoor setting during operation.

Caution

① **Unauthorized Modification Ban:**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

② **Mandatory Reading Requirement :**

This user manual includes detailed usage instructions for your product. Please read this manual thoroughly.

③ **Illustration Disclaimer :**

Figures and illustrations in this user manual are provided for reference only and may differ from actual equipment appearance.

④ **Specification Change Rights :**

Equipment design and specifications may be changed without notice.

⑤ **Safety Responsibility Statement :**

Operators assume full responsibility for executing safety protocols (including PPE usage and environment safety verification). Consequences of violations are borne solely by the operator.

Installation Notice »

01 | Electrical Installation

Prior to installation, verify the site's power voltage, wire gauge, outlets, and circuit breakers comply with the product's specifications.

- ⦿ Install safety devices. Never modify power cords.
- ⦿ Use manufacturer-supplied cables only. Extensions or modifications are prohibited.

02 | Installation Protocols

- ⦿ Installation/removal/replacement must be performed by certified technicians.
- ⦿ Install in clean, accessible locations with adequate ventilation clearance.
- ⦿ Avoid high-vibration zones.
- ⦿ Mandatory use of OEM wall-mount brackets and fasteners. Third-party hardware is forbidden.
- ⦿ Mounting restrictions: Vertical solid walls only (concrete, brick, or woodwalls with $\geq 3\times$ device weight capacity). Suspended/angled mounting is strictly prohibited.
- ⦿ Special wall requirements (hollow brick/plasterboard/glass/marble): Structural reinforcement and load-bearing certification required before installation.
- ⦿ Non-standard installations (ceiling/flush/recessed): Requires engineering validation of: Structural integrity, Thermal management, Service accessibility

Mounting Instructions »

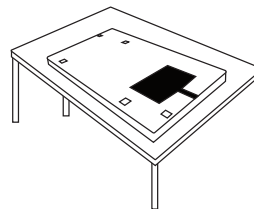
01 | Wall-Mount Installation

Required Tools:

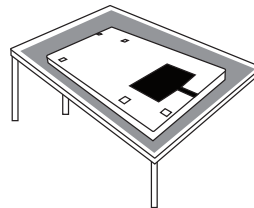
Phillips screwdriver, Adjustable Wrench, Rotary impact drill
Supplied mounting screws (see Attachment Box)
Tape measure, Marker pen

Step 1: Pre-Installation Placement

- ⦿ Position the device horizontally on a flat surface with the screen facing down. A soft interlayer must be placed between the device and the surface (e.g., rubber pad, cotton cloth, or foam padding) to prevent surface impact damage.



⊗ Incorrect
Device touching the table directly

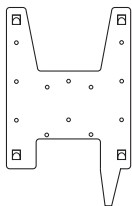


✓ Correct
Soft material separating device and table

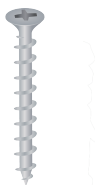
Step 2 : Pre-Installation Hardware Verification

- ◎ Prior to installation, carefully verify the specifications and quantities of all wall-mount components and fasteners in the accessory box to ensure correctness.
- ◎ Required screw specifications and component counts are subject to the actual hardware received, and reference images are for guidance only.

ITEM	CODE	QUANTITY
Wall-Mount Plate	a	1
M5×30 Self-TappingScrew	b	4
M5 Expansion Wall Plugs	C	4
M5×25 Hex Socket Head Cap Screw	d	1



a



b



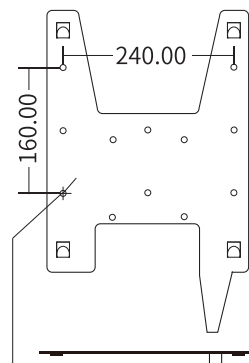
c



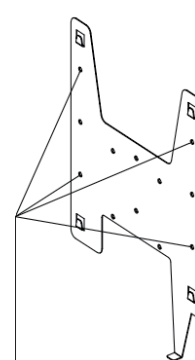
d

Step 3 : Drill Mounting Holes

- ◎ Using the wall-mount plate, mark the hole positions on the wall. Drill holes at the marked locations, fully drive four expansion plugs (C) into the wall until flush, then secure the wall-mount plate to the wall using self-tapping screws (b).



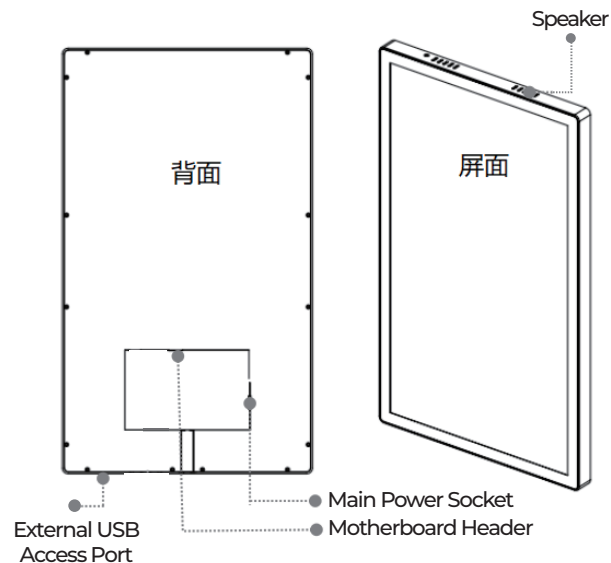
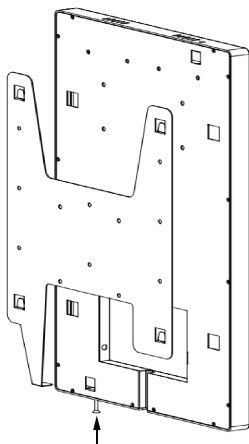
B: M5×30 Self-Tapping Screw



Mounting Hole Locations

Step 4 : Mount Wall Plate

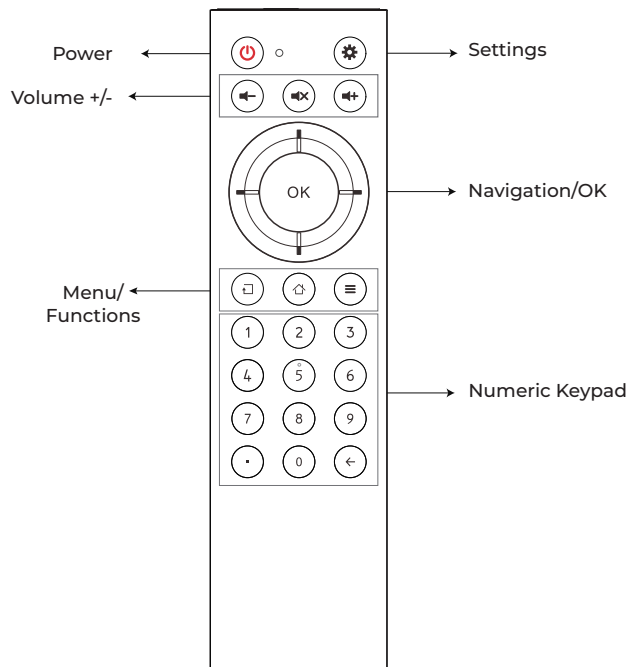
- ◎ Mount the device onto the wall plate by engaging it from top to bottom. Secure the assembly to the wall plate using hex socket screws (d), then power on the unit for operational verification.



Item	Function Description
Speaker	Multimedia audio playback
External USB Access Port	Connect USB Peripheral Devices / Data Communication/ Full System Firmware Upgrade
Motherboard Header	Onboard Interfaces (USB/HDMI/RJ45) for Peripheral Connection & Data Communication
Main Power Socket	Main unit power input

Features »

02 | Remote Control Functions



Note: The remote control is not included with all models and is subject to the actual product.

Operation Guide »

01 | Power On/Off

Power On :

- ⦿ Confirm power cable connection
- ⦿ Flip side rocker switch
- ⦿ Press power button → Screen activates

Power Off :

- ⦿ Long-press power button until screen turns off

02 | Information Release System

- ⦿ The system supports remote advertising content distribution and centralized terminal device management. As a software-based solution, the Information Release System undergoes frequent updates. Always refer to the latest software version for operational procedures.

Maintenance Guidelines »

Safety Precautions

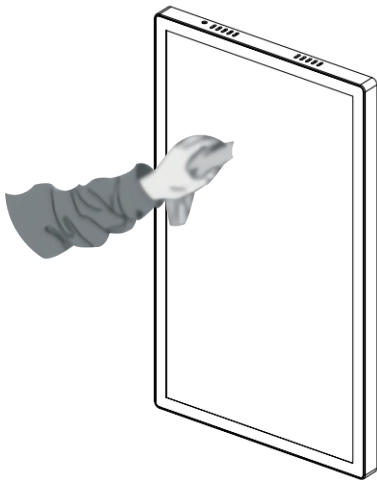
- ⦿ Always unplug before cleaning to prevent electric shock.
- ⦿ Regular maintenance prevents premature failures.

01 | Frame Cleaning

- ⦿ **Method** : Wipe with dry, soft, lint-free cloth
- Prohibited** : ☒ Wet cloths ☒ Chemical solvents

02 | Screen Cleaning

- ⦿ **Prepare solution** : Mix some drops fabric softener OR neutral cleaner into warm water.
- ⦿ **Soak cloth** : Dip microfiber cloth into solution
- ⦿ **Wring** : Squeeze until damp(no dripping)
- ⦿ **Wipe** : Gently clean screen → Do NOT allow liquid ingress.Repeat until clean.



03 | Extended Non-Use Protocol

- ⦿ **When not using the device for prolonged periods** :
 - Unplug power cord completely
 - Disconnect from mains
 - Prevents equipment damage caused by lightning strikes or power surges

Limited Warranty Exclusions »

01 | Non-Warranty Conditions

- ⦿ **Free repair is VOID if damage results from** :
 - A. Violation of user manual specifications
 - B. Improper assembly
 - C. Unauthorized modifications/repairs
 - D. Operation beyond allowable environments
 - E. Abnormal external force
 - F. Natural disasters/force majeure
 - G. Tamper-proof seal removal/damage
 - H. Missing valid purchase proof

02 | Absolute Liability Exclusions

- ⦿ **The company bears NO liability for damages caused by** :
 - A. Unauthorized modifications
 - B. Environment violation
 - C. Abnormal external force
 - D. Natural disasters/force majeure
 - E. Operational misuse

⚠ This company shall not be liable for any personal injury or property damage resulting from non-standard installation or misuse, including but not limited to serious bodily injury or death.

Basic Troubleshooting & Servicing »

01 | Basic Troubleshooting

Problem Occurrence	Resolution Steps
Automatic Shutdown	(1) Verify active signal source (2) Confirm stable power supply
No Indicator Light	(1) Confirm power input status (2) Check mechanical power switch
Red Indicator Won't Power On	(1) Disconnect all peripherals (2) Reboot after 15-minute power cycle
Touch Positioning Error	(1) Ensure perpendicular touch contact (2) Remove screen contaminants
Touch Function Failure	(1) Verify touch cable connection (OPS mode) (2) Disable unauthorized utilities
Black Screen (No Image/Audio)	(1) Confirm AC power connection (2) Inspect cable integrity
Black Screen (Audio Only)	(1) Check standby status (2) Verify screen integrity
Display Without Audio	(1) Validate system volume levels (2) Confirm source audio output
Blurred/Distorted Image	Optimize display settings,Verify signal quality
Vertical Lines Flashing	(1) Secure cable connections (2) Eliminate EMI sources

⚠ This product may cause radio interference in residential environments. In such cases, the user may be required to take feasible measures to address the interference.

02 | Repair

- © If equipment malfunctions, call customer service for repair. Unauthorized disassembly is prohibited.

Product Compliance »



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